

VERITAS Software Corporation
 350 Ellis Street | Mountain View, CA 94043
 650.527.8000
 veritas.com

UPDATED VERITAS END-OF-AVAILABILITY AND END-OF-SUPPORT ANNOUNCEMENT

Date: 5 April 2004

To: VERITAS Customers

Re: UPDATED End-of-Availability and End-of-Support Announcement (Solaris Products prior to 4.0)

Dear Valued VERITAS Customers:

This announcement overrides the earlier February 2, 2004 notification, in which VERITAS announced a February 20, 2004 End-of-Availability date for the pre-4.0 Solaris products listed below. In order to accommodate our partner's and customer's requirements to obtain access to the Version 3.5 licenses, we are extending the End Of Availability date to November 30, 2004. (The End of Support Dates have not changed from the previous announcement, and are reiterated below.)

With the availability of VERITAS Storage Solutions and Cluster File Solutions 4.0 for Solaris, VERITAS Software is discontinuing support and availability for certain older versions of the products contained in those solutions packages.

END-OF AVAILABILITY

As of **November 30, 2004**, the products listed in the table below are or will no longer be available for purchase. VERITAS Customers who are current with their support contract can, however, migrate to the current version for no additional license fee.

Note that products with (*) have been renamed in the current Solaris 4.0 version. A table outlining the new product names is included below (note that this information may be updated by VERITAS from time to time without notification). Please contact your VERITAS Sales representative if you need more information about updated product names.

| Affected VERITAS Product | Discontinued Version | Current Version | Discontinued Version End of Availability | Discontinued Version End of Support Date |
|--|----------------------|-----------------|--|--|
| VERITAS Database Edition for DB2 (includes HA)* | 1.0 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Cluster Server Agent for Sybase | 1.3.1 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Database Edition for Sybase (includes HA)* | Prior to 1.4 | 4.0 | No longer Available | No longer Supported |
| VERITAS Database Edition for Sybase (includes HA)* | 1.4 | 4.0 | No longer Available | September 19, 2004 |
| VERITAS Database Edition for Sybase (includes HA)* | 1.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Cluster Server for Solaris | Prior to 1.3.0 | 4.0 | No longer Available | No longer Supported |
| VERITAS Cluster Server for Solaris | 1.3.0 | 4.0 | No longer Available | September 6, 2004 |
| VERITAS Cluster Server for Solaris | 2.0 | 4.0 | No longer Available | September 6, 2004 |
| VERITAS Cluster Server Agent for Oracle | 2.0.1 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Database Edition for Oracle (includes HA)* | Prior to 3.0 | 4.0 | No longer Available | No longer Supported |
| VERITAS Database Edition for Oracle (includes HA)* | 3.0 | 4.0 | No longer Available | September 6, 2004 |
| VERITAS Volume Manager for | Prior to 3.2 | 4.0 | No longer Available | No longer Supported |

| | | | | |
|--|--------------|------|---------------------|---------------------|
| <i>Solaris</i> | | | | |
| VERITAS Volume Replicator | Prior to 3.2 | 4.0 | No longer Available | No longer Supported |
| VERITAS Volume Manager for <i>Solaris</i> | 3.2 | 4.0 | No longer Available | September 6, 2004 |
| VERITAS Volume Replicator | 3.2 | 4.0 | No longer Available | September 6, 2004 |
| VERITAS File System for <i>Solaris</i> | Prior to 3.4 | 4.0 | No longer Available | No longer Supported |
| VERITAS File System for <i>Solaris</i> | 3.4 | 4.0 | No longer Available | September 6, 2004 |
| SANPoint Foundation Suite™ (includes HA)* | Prior to 3.4 | 4.0 | No longer Available | No longer Supported |
| SANPoint Foundation Suite (includes HA)* | 3.4 | 4.0* | No longer Available | September 6, 2004 |
| VERITAS File System for <i>Solaris</i> | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Volume Manager for <i>Solaris</i> | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Foundation Suite™ for <i>Solaris</i> * | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Foundation Suite HA for <i>Solaris</i> * | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Cluster Server for <i>Solaris</i> | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Cluster Server Traffic Director for <i>Solaris</i> | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Database Edition for Oracle (includes HA)* | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Database Edition/Advanced Cluster for Oracle RAC* | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS SANPoint Foundation Suite (includes HA)* | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Volume Replicator | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS SANPoint Control Quick Start | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Foundation Suite Quick Start* | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Cluster Server Agent for DB2 | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |
| VERITAS Cluster Server Agent for iPlanet* | 3.5 | 4.0 | November 30, 2004 | February 20, 2006 |

END-OF-SUPPORT.

Currently Unsupported Versions. Please be aware that as of the date of this letter, as shown in the table above the Solaris products versions listed as “No longer Supported” have already reached their End-of-Support date and are no longer supported by VERITAS Technical Services. Partial support is not available for these products.

Versions Approaching End-of-Support. As shown in the table above, certain product versions have either September 6, 2004 or February 20, 2006 specified as their designated End-of-Support date. Please be aware of the following information regarding technical support availability for these versions until their respective End-of-Support date:

- **September 6, 2004 End-of-Support Date:** With respect to the product versions listed as having an End-of-Support date of September 6, 2004, technical support will be available and performed as provided by VERITAS' then-current VERITAS Technical Support policy and terms as follows: from the date of this letter until the End-of-Support date, Normal Support for severity 1 and severity 2 issues, and Partial Support for severity 3 and severity 4 issues.

- **February 20, 2006 End-of-Support Date:** With respect to the product versions listed as having an End-of-Support date of February 20, 2006, , the following technical support will be available and performed as provided by VERITAS' then-current VERITAS Technical Support policy and terms: Normal Support for all severities will be available from the date of this letter until February 20, 2005. Thereafter, Normal Support for severity 1 and severity 2 issues, and Partial Support for severity 3 and severity 4 issues, will be available until the February 20, 2006 End-of-Support Date.

After End-of-Support Date. After the applicable End-of-Support date, and only with written agreement from VERITAS Technical Services, Partial Support may be available to your customer at VERITAS' then current time and materials rate. In order for a time and material agreement to be executed, the customer must have in effect a support contract for the then most-current version of the same VERITAS product. Time and materials support is only available in the 1st, 2nd and 3rd twelve-month periods following the product's End-of-Support date and may not be available in all regions. For more details, please review the current VERITAS Software Technical Services Support Policy or contact your sales representative.

OVERVIEW – NEW NAMES AND BUNDLES

From a renaming perspective, VERITAS is introducing the VERITAS Storage Foundation™ product family name. Most VERITAS products associated with Foundation Suite, Database Edition, File System and Volume Manager will be renamed under the VERITAS Storage Foundation family name.

From a packaging or bundling perspective, essentially 3 new bundles have been introduced, two of which are available in the HA configuration (denoted by "/HA" -- which means the bundle comes with VERITAS Cluster Server 4.0). The new bundles are as follows:

1. VERITAS Storage Foundation QuickStart ("QuickStart")
2. VERITAS Storage Foundation Standard, and VERITAS Storage Foundation Standard/ HA ("Standard" and "Standard/HA")
3. VERITAS Storage Foundation Enterprise, and VERITAS Storage Foundation Enterprise/ HA ("Enterprise" and "Enterprise/HA")

For now, the new names and new bundle information are contained in the table below. Contact your sales representative for more details about specific product components that are included in the QuickStart, Standard, and Enterprise solution bundles.

| Products in This Release (Former Name) | New Names and Bundles |
|---|--|
| Storage Solutions for Solaris | |
| VERITAS Volume Manager | No Change |
| VERITAS File System | No Change |
| VERITAS Cluster Server | No Change |
| VERITAS Volume Replicator | No Change |
| VERITAS Foundation Suite™ (& HA) | VERITAS Storage Foundation™ QuickStart VERITAS Storage Foundation Standard VERITAS Storage Foundation Standard /HA VERITAS Storage Foundation Enterprise VERITAS Storage Foundation Enterprise /HA |
| VERITAS Database Edition for Oracle (& HA) | VERITAS Storage Foundation for Oracle Standard VERITAS Storage Foundation for Oracle Enterprise VERITAS Storage Foundation for Oracle Enterprise /HA |
| VERITAS Database Edition for DB2 (& HA) | VERITAS Storage Foundation for DB2 Standard VERITAS Storage Foundation for DB2 Enterprise VERITAS Storage Foundation for DB2 Enterprise /HA |
| VERITAS Database Edition for Sybase (& HA) | VERITAS Storage Foundation for Sybase Standard VERITAS Storage Foundation for Sybase Enterprise VERITAS Storage Foundation for Sybase Enterprise /HA |
| Cluster File Solutions for Solaris | |
| VERITAS Database Edition Advanced Cluster for Oracle 9i RAC | VERITAS Storage Foundation Enterprise for Oracle RAC |
| VERITAS SanPoint Foundation Suite™ (& HA) | VERITAS Storage Foundation Cluster File System Enterprise VERITAS Storage Foundation Cluster File System Enterprise /HA |

HOW TO GET MORE INFORMATION

If you have any questions please feel free to contact your local VERITAS Sales or Support office

VERITAS Contract Renewals:

U.S. 1-650-527-1919

Europe +353 61 722347, or

For a complete list of local VERITAS phone numbers, please see the following link
<http://www.veritas.com/contactus/ContactUsHome.jhtml>

VERITAS Customer Support:

U.S. 1-800-634-4747 or 407-357-7600

Europe +44 (0) 870-243-1010

For a complete list of local VERITAS Customer Support phone numbers, please see the following link
<http://support.veritas.com/phonesup/phonesup.htm>

VERITAS Software is committed to helping our customers achieve success with their VERITAS solutions. We are also committed to giving you access to the VERITAS information and technical assistance that you may need to develop a suitable migration strategy for your existing VERITAS configuration.

If you need more than telephone assistance or wish to plan a more comprehensive data availability strategy, VERITAS consulting services may be available on a fee basis, as referenced above.

Thank you for using VERITAS Software products and services.

Sincerely,

VERITAS Software Corporation